

STUDENT FINANCIAL SERVICES AND CASHIERING

FINANCIAL SERVICE CENTER

1135 LEE BUILDING



WHAT DO I NEED TO KNOW?

“PLEASE VISIT OUR WEBSITE”

BILLPAY.UMD.EDU

IMPORTANT DATES

- FIRST FALL E-BILL IS AVAILABLE AFTER JULY 25TH
 - FIRST FALL E-BILL IS DUE JULY 20TH
- SECOND FALL E-BILL GENERATED AFTER AUGUST 25TH
 - SECOND FALL E-BILL IS DUE SEPTEMBER 20TH

PAYMENT OPTIONS

- **ONLINE:** ELECTRONIC CHECK WITH NO SERVICE FEE
- **ONLINE:** CREDIT/DEBIT CARD WITH SERVICE FEE (2.85%)
- **PAYMENT PLAN:** TERP PAYMENT PLAN
- **THE OLD FASHIONED WAY:** IN PERSON OR BY MAIL
 - CHECK PAYMENTS MUST INCLUDED **BOTH** YOUR **STUDENTS 9 DIGIT UNIVERSITY ID NUMBER** AND BE MADE PAYABLE TO **THE UNIVERSITY OF MARYLAND**
 - ADDRESS FOR MAILING CHECKS:

UNIVERSITY OF MARYLAND,
STUDENT FINANCIAL SERVICES AND CASHIERING,
1109 LEE BUILDING,
7809 REGENTS DRIVE,
COLLEGE PARK MD, 20742

TERP PAYMENT PLAN

ADMINISTERED BY NELNET

- SEMESTER PLANS ARE AVAILABLE.
- PLANS OPEN ON JULY 6TH AND CLOSES DAY BEFORE 2ND FALL BILL IS DUE (SEPTEMBER 19TH).
- ENROLLMENT FEE IS \$45 FOR THE SEMESTER PLAN.
- YOUR PAYMENT PLAN AMOUNT WILL POST AS A CREDIT TO YOUR STUDENT ACCOUNT.
- CONTINUE TO CHECK YOUR MONTHLY STUDENT ACCOUNT E-BILL AND ADJUST YOUR PAYMENT PLAN ACCORDINGLY.
- AUTOMATIC EMAIL NOTIFICATIONS BEFORE EACH SCHEDULED PAYMENT DATE.
- AUTOMATIC PAYMENTS DEDUCTED ON THE 5TH OF EACH MONTH.
- NO NEED TO SUBMIT A MANUAL PAYMENT.

TERP PAYMENT PLAN

ADMINISTERED BY NELNET

Wed 08/19/2020 11:26 AM

User Name: [REDACTED]
From: billtalk@umd.edu
To: [REDACTED]
Subject: Payment Plan Agreement Notification

[REDACTED]
You have successfully enrolled in a University of Maryland payment plan.
The nonrefundable enrollment fee and the down payment for your payment plan agreement have been processed successfully on 08/19/2020 at 11:26 AM.

Enrollment Fee

Confirmation Number: 5002 [REDACTED]
Payment Method: [REDACTED]
Amount: \$45.00

Down Payment

Confirmation Number: 5002 [REDACTED]
Payment Method: [REDACTED]
Amount: \$6,332.70

Agreement Details

Creation Date: 08/19/2020
Student Name: [REDACTED]
Account: Payment Plan
Agreement Owner: [REDACTED]
Agreement Id: [REDACTED]
Agreement Name: Fall 2020
Agreement Status: ACTIVE
Total Installments: 2
Next Installment Date: 10/05/2020
Next Installment Amount: \$6,333.65

NOTE:

Scheduled monthly installments will be processed automatically. If this enrollment payment is returned by the bank or your automatic monthly installment payment fails on any future scheduled payment you may be charged a returned payment fee, and your payment plan could be terminated.

You may obtain more information on your payment plan by visiting billpay.umd.edu/TPP.

OUTSIDE SCHOLARSHIPS/529 & PRE-PAID COLLEGE PLANS

OUTSIDE SCHOLARSHIPS

- CHECKS MUST INCLUDE THE STUDENTS 9-DIGIT UID NUMBER
- AWARD DOCUMENTS MUST INDICATE WHICH SEMESTER(S) THE SCHOLARSHIP SHOULD BE APPLIED.

529/ PRE - PAID COLLEGE FUNDS

- CHECKS MUST INCLUDE THE STUDENTS 9-DIGIT UID NUMBER
- EACH COLLEGE SAVINGS PLAN/529 PLAN REQUIRES VARYING INFORMATION FROM THE ACCOUNT HOLDER REGARDING FOR DISBURSEMENT. CONTACT YOUR PLAN PROVIDER FOR INSTRUCTIONS.

**UNIVERSITY OF MARYLAND
STUDENT FINANCIAL SERVICES AND CASHIERING
1109 LEE BUILDING
7809 REGENTS DRIVE
COLLEGE PARK MD, 20742**

THE UNIVERSITY OF MARYLAND WELCOMES VETERANS AND VETERANS' DEPENDENTS THANK YOU FOR YOUR SERVICE TO OUR COUNTRY!

- STUDENTS ATTENDING THE UNIVERSITY UNDER THE VETERAN'S EDUCATION ASSISTANCE ACT CAN RECEIVE ASSISTANCE AND ENROLLMENT CERTIFICATION AT THE **OFFICE OF THE REGISTRAR, 1113 MITCHELL BUILDING**
- PHONE: (301) 314-8239
- FAX: 301-314-9568
- EMAIL: VABENEFITS@UMD.EDU
- WEBSITE: WWW.REGISTRAR.UMD.EDU/VETERAN-BENEFITS.HTML

STUDENT & AUTHORIZED PAYER ACCESS

PAYER (STUDENT)

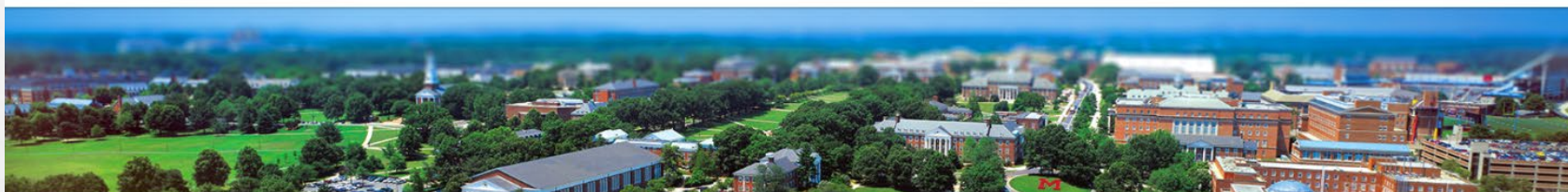
- MAKE ONE-TIME PAYMENTS
- VIEW CURRENT/PAST ACCOUNT ACTIVITY
- VIEW CURRENT AND PAST BILLS
- SAVE/EDIT PAYMENT PROFILES AND UPDATE USER PREFERENCES
- REVIEW ALL PAYMENT HISTORY (SELF, AP, AND GUEST)
- CREATE UP TO FIVE (5) AUTHORIZED PAYERS

AUTHORIZED PAYER (AP)

- MAKE ONE-TIME PAYMENTS
- VIEW CURRENT/PAST ACCOUNT ACTIVITY.
- VIEW CURRENT AND PAST BILLS
- SAVE/EDIT PAYMENT PROFILES AND UPDATE USER PREFERENCES
- REVIEW PAYMENT HISTORY (ONLY PERSONAL PAYMENTS)

Student Financial Services and Cashiering

TUITION & BILLING / PAYMENTS / REFUNDS / RESOURCES **MY ACCOUNT**



ACCESS ACCOUNT



View your student account inquiry, current account balance and e-bill.

MAKE A PAYMENT

Students, Authorized Payers, and International payers may make an account payment by electronic check (ACH) or credit card.

STUDENT REFUNDS

Sign up for direct deposit to receive your student refund faster.

PAYMENT PLANS

Enroll in the Terp Payment Plan to split up your bill over multiple months.

PARENT CHECKLIST

A set of helpful tips and tools for parents and guardians of a student

NEW STUDENT CHECKLIST

Financial items for all new students to-do

To get your questions answered quickly: Please try our new Chatbot, located in the green balloon on the bottom right of this page, or our [FAQ page](#) which addresses most of your general questions.

THE OFFICE OF FINANCIAL AID IS NOW LOCATED IN MITCHELL
BUILDING SUITE 0115

ANNOUNCEMENTS

Tuition and Fee Charts have been updated for the 2023/2024 academic year

Do you qualify for student debt relief? Click for more details

New Chat Bot

See a charge for "FIRST BK PRG" on your account? Click for more details

On August 18th, Pending Financial Aid Removed From Student Accounts so that Actual Aid Disbursement Can Occur Tomorrow

MORE ANNOUNCEMENTS

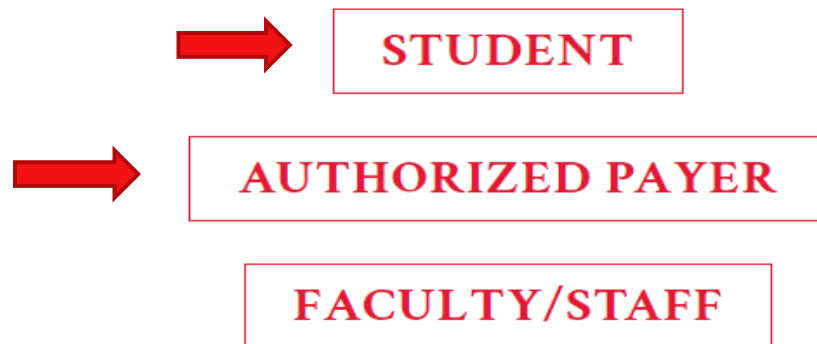
Have a Question?

Contact us for questions about your monthly billing statement.



Chat

View Account Access



***Authorized Payers - PLEASE NOTE:** As of May 22, 2019, UMD has transitioned to the next phase of our improvements plan affecting the student experience. Additional security and more timely information on account status and payments are included in this stage. As part of these enhancements, it will be required for ALL AUTHORIZED PAYERS to be enrolled in the new portal. Student login credentials remain unchanged, but authorized payers need new permissions set up by their student. Set up is easy and can be done very quickly.

1. Have student login with their current credentials on this page using the above "Student Log In" link.
2. Once logged in and forwarded to the portal landing page, click the link on the left hand side titled "Authorize Payers"- (Direct access for student is [HERE](#))
3. Click the green plus symbol on the right hand side that says "Add New"
4. The student can then enter the name, email address, and login ID for whomever they wish to grant access to their financial account.
5. Hit Save
6. Once completed, an email will go to the address that was entered above with a link requesting that the authorized person go to set up their password.
7. Included in that email will be a link they can use in the future to access the account page directly.

That's it! And Access is immediate!

Message Board

Payment Profiles

Authorize Payers

User Preferences

View & Pay Accounts

Transaction History

Messages

Add Authorized Payer

In compliance with the Family Educational Rights and Privacy Act of 1974 (as amended), your educational records and your student account information may not be released to a third party (e.g. your spouse, parents, sponsor, etc.) without your written permission. By creating an authorized payer, you are giving written consent for that individual to view your account information and to make payments towards your account.

Authorized Payer Information

Authorized Payer's Full Name*:

Authorized Payer's Email*:


Confirm Email*:

Create Login Name*:

Save

Cancel

View & Pay Accounts

 Did you know that you may be eligible for a payment plan?

[Sign up for a Payment Plan](#)

Student Accounts Details



Current Activity

[Current Activity Details](#)



Latest Statement

[Statement Details](#) | [View PDF](#)

Current Balance: **-\$3,215.50**

Statement Billing Date: **October 24, 2020**

Statement Due Date: **November 20, 2020**

Statement Amount Due: **\$0.00**

Current Activity

[Statement History](#)

This information is accurate up to Wed, Nov 11, 2020 at 2:46:04 PM, EST

 [Print](#)

Current Activities

Term	Posting Date	Description	Charges	Credits
	11/05/2020	TPP Check PMT		-\$6,333.65
FALL 2020	10/26/2020	D DEPOSIT		-\$3,215.50
FALL 2020	10/23/2020	D DEPOSIT	\$3,215.50	
	10/22/2020	DL UNSUB		-\$3,216.00
	10/16/2020	DL UNSUB	\$3,216.00	
FALL 2020	10/05/2020	D DEPOSIT		-\$3,215.50



UNIVERSITY OF MARYLAND

University ID: 123456789
Student Name: Brown, John

Student Financial Services and Cashiering
Lee Building
University of Maryland
College Park, MD 20742-5151
billpay.umd.edu

BILLING STATEMENT - Page 1

Statement Date: July 25, 2019
Total Amount Due: \$5,000.00
Due Date: August 20, 2019

TERM	POSTING DATE	DESCRIPTION	CHARGES	CREDITS
	06/25/2019	PRIOR ACCOUNT BALANCE	\$0.00	
	07/15/2019	Current Charges		
FALL 2019	07/05/2019	TUITION	\$4,412.00	
FALL 2019	07/05/2019	MANDATORY FEE	\$977.50	
FALL 2019	07/08/2019	STUDENT 1-DAY ORIENTATION FEE	\$116.00	
FALL 2019	07/09/2019	BOARD FALL	\$2,380.00	
FALL 2019	07/09/2019	FALL ROOM CHARGE	\$3,877.50	
FALL 2019	07/11/2019	FALL ENR DEP		\$400.00
FALL 2019	07/12/2019	UNSUB DIRECT LOAN		\$990.00
FALL 2019	07/12/2019	SUB DIRECT LOAN		\$2,721.00
FALL 2019	07/15/2019	ONLINE CHECK PAYMENT		\$2,652.00

ALL FALL CHARGES ARE DUE 8/20/19. REVIEW NEW UPDATES ONLINE AT BILLPAY.UMD.EDU AND CHOOSE ACCESS ACCOUNT AND SELECT VIEW & PAY ACCOUNTS. CONFIRM YOUR FINANCIAL AID ONLINE AT UMD.EDU/FINAND. IF ELIGIBLE FOR A REFUND, SIGN UP FOR DIRECT DEPOSIT AT BILLPAY.UMD.EDU. REFUNDS WILL BEGIN PROCESSING ON 8/22/19.

Please pay online at BILLPAY.UMD.EDU or return bottom portion with payment.

Remittance Form

University ID 123456789 Due Date August 20, 2019 Total Amount Due \$5,000.00

Enter Amount Paid: \$

To avoid a late payment fee, full payment must be received by the due date

7809 REGENTS DRIVE
COLLEGE PARK, MD 20742

Mail to:
Student Financial Services and Cashiering
Lee Building
University of Maryland
College Park, MD 20742-5151

If paying by check, please make payable to University of Maryland and include the University ID number on the check memo.

DON'T WAIT FOR YOUR STUDENT REFUND

BILLPAY.UMD.EDU



ENROLL IN DIRECT DEPOSIT TODAY

REMINDERS

- ☐ VIEW ACTIVITY & MAKE PAYMENTS AT BILLPAY.UMD.EDU. CLICK ON "**ACCESS ACCOUNT**"
- ☐ E-BILLS: WILL BE ISSUED AFTER CHARGES POST AND ARE AVAILABLE AT BILLPAY.UMD.EDU AFTER **JULY 25TH**.
- ☐ AUTHORIZED PAYER ACCESS
- ☐ FALL 2023 E-BILLS ARE DUE **AUGUST 20TH**.
- ☐ STUDENT & PARENT CHECKLISTS AVAILABLE AT BILLPAY.UMD.EDU. CLICK ON "**PARENT CHECKLIST**" OR "**NEW STUDENT CHECKLIST**".



FINANCIAL SERVICE CENTER

In-Person Hours: Mon., Tues., Thurs., Fri. 8:30 a.m. – 4:30 p.m.

Wed. 9:30 a.m - 4:30 p.m.

Phone Hours: Mon., Tues, Thurs., Fri. 9:00 a.m. – 4:00 p.m.

Wed. 9:30 a.m. – 4:00 p.m.

□ STUDENT ACCOUNT INFORMATION

BILLPAY.UMD.EDU

Email: billtalk@umd.edu

1135 Lee Building

Phone number:

(301) 314 – 9000

□ FINANCIAL AID INFORMATION

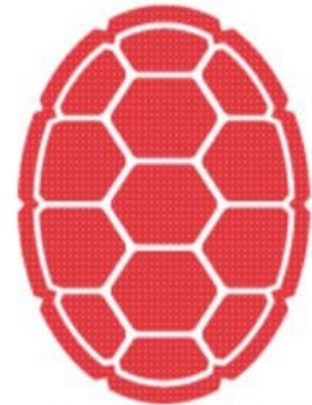
FINANCIALAID.UMD.EDU

Email: umdfinaid@umd.edu

0115 Mitchell Building

Phone number:

(301) -314 - 8377



FEAR THE TURTLE